

SURVEY FOR CONSUMERS OF LEGAL SERVICES ON REGULATION OF NON-PROFIT LEGAL SERVICES PROVIDERS

On March 9, 2006, the California Supreme Court ruled in *Frye v. Tenderloin Housing Clinic, Inc.*, 38 Cal.4th 23, 40 Cal.Rptr.3d 221 (2006), that non-profit corporations providing legal services in California are not subject to the State Bar registration requirements and other regulations that govern for-profit professional law corporations. In doing so, the Supreme Court directed the State Bar to conduct a study to determine if regulation of non-profit legal service providers (like legal aid societies, public interest entities, and membership organizations that provide legal services to the public) is needed.

As a result, the State Bar is seeking information from the legal community, members of the public, legal services providers and others regarding their knowledge of and experience with non-profit legal service providers.

Please complete the survey below and return it to the State Bar of California at the address below. Thank you for your assistance with this project.

1. a.) Have you ever had contact with a non-profit organization that provides legal services to the public? (For example, a legal aid society, a public interest association, a union or other membership organization or society) ☐ YES ☐ NO
b.) If NO, please provide any other information you wish on survey, and share this survey with anyone who has had such contact.
c.) If YES, please fully complete the survey.

2. What kind of organization was it?

☐ Legal Aid Program
☐ Lawyer Referral Service
☐ Bar Association
☐ Court-Based Self-Help Center
☐ Domestic Violence Clinic or Agency
☐ Faith-Based Program
☐ Small Claims Program

☐ Public Interest Organization
☐ Membership Organization
(like a union)
☐ Community-based
mediation program
☐ Other Non-Profit Entity
(please specify)

3. What was your contact?

☐ Client/Customer
☐ Opponent
☐ Member or Employee of the Organization
☐ Regulatory Agency
☐ Other

Please describe further your contact/relationship with the Organization:

4. In what city did this occur?
5. What were the dates of your contact?

6. What was the subject involved?

<input type="checkbox"/> Family law	<input type="checkbox"/> Consumer issue	<input type="checkbox"/> Immigration
<input type="checkbox"/> Housing	<input type="checkbox"/> Elder/senior law	<input type="checkbox"/> Health
<input type="checkbox"/> Bankruptcy	<input type="checkbox"/> Domestic violence	<input type="checkbox"/> Public assistance programs
<input type="checkbox"/> Other (please describe)		

7. a.) Were fees charged to you as a result of your contact? ____ YES ____ NO
b.) If YES, how much in fees were charged?
8. How was the fee set? : ____ flat fee ____ sliding scale ____ contingency ____ percentage fee
____ hourly fee ____ other (please describe)
9. a.) Were you satisfied with how this matter was handled? ____ YES ____ NO
b.) If NO, please explain.
10. a.) Did you file any complaints with anyone regarding any dissatisfaction you had?
____ YES ____ NO
b.) If YES, please explain to whom you complained and what happened.
11. a.) Every attorney who provides legal services to the public in California must be licensed by the State Bar of California. Do you have an opinion on whether there is a need for the State Bar to license or regulate the organization employing the attorney as well as the attorney individually?
____ YES ____ NO opinion
b.) If YES, please discuss your opinion:
12. Is there any place else that you would direct the State Bar to locate further information on this subject?

In case we would like to verify or discuss your answers with you in further detail, we request the following information. This is entirely voluntary and not necessary for your response to be counted.

Name _____ Preferred Contact Phone Number _____
E-mail _____ Other _____

Thank you very much for taking the time to respond to this survey. Your response is greatly appreciated.

Please return this survey by mail, facsimile or e-mail by January 31, 2007 to:

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